

# Product/Service Information

*Advanced Billing  
and Network Solutions*



**SIGNATURE NETWORKS  
LIMITED**

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Signature Networks provide a range of customised products and services for SME's particularly in the Hospitality and Education markets.

- Guest Internet Systems
- IP and Traditional Telephony
- IP Video/TV Entertainment Systems
- Entertainment Content Delivery
- Network & IT Solutions
- Prepay and postpay billing solutions
- Wireless Planning and Installation
- Broadband and ISP services
- Product Supply
- Phone and Onsite Support
- Maintenance and Warrantee
- Consultancy

See next page for details



## Guest Internet

Prepay and Postpay subscriber solutions using creditcard, voucher and PMS payment methods with optional free-use operation. Wired and Wireless networks using our popular hosted flat-rate billing services or on-site installed system.

## Telephony

Voice over IP and traditional ISDN/analogue technology with Prepay and Postpay billing solutions using creditcard, voucher and PMS payment methods with optional free-use operation. VOIP phones and fully featured PBX facilities including customised menus and announcements plus IVR all at a very low cost.

## Video/TV Entertainment and Content Delivery

IP based totally digital systems using set-top-box technology and streaming multicast delivery of TV, adult and blockbuster movie content. PMS based payment methods are included as standard. Designed for content storage and on-demand delivery of video information for hospitality, public displays and education services.

## Network

Specialising in customised network design and implementation using Cisco and other network technologies. Small to medium scale (up to 500 node) deployments using our own Cisco Certified staff and privileged Cisco SME Select Partner status.

## IT

Design and implementation of Microsoft and Redhat Linux server solutions including email and file servers, antivirus and backup, multi-site and remote access. Engineered by our own Microsoft Certified staff.

## Wireless

From network coverage planning to advanced security measures and installation we have considerable experience with public and enterprise Wifi solutions. As Colubris Certified Select Partners we offer the full range of Colubris Wifi products as well as a selection from other manufacturers.

## ISP

We are specialists in the design and implementation of ISP infrastructures and Signature Broadband is the trading name for our range of ADSL and SDSL products. We lease ISP network facilities from a wholesale network provider and have direct access to the BT provisioning system for new and migrating circuits, diagnostics and BT engineering callout to site.

## Supply

We purchase from manufacturer authorised distribution centres for brand new boxed equipment and can also offer a range of refurbished items through trade brokers.

Items we supply cover the majority of Cisco and Colubris products and selected products from well know names such as Microsoft, Linksys, HP, Zyxel, Netgear and many more.

## Support

We offer both formal annual support contracts and ad-hoc support. Telephone and/or onsite support is available with defined service levels. Our online helpdesk allows customers to enter and track support cases.

## Maintenance

Our maintenance services include manufacturers extended warrantee such as Cisco Smartnet and HP Service Contracts. We also offer preventative maintenance and hardware repair services.

## Consultancy

Our breadth and depth of knowledge is used by many of our customers for advice on project feasibility, technology trends, reviews of existing systems and cost/efficiency improvements.

